

Gavin Cardeno

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WORK

California Department of Technology

Dec 2021 – Sep 2023

Intern, Network Engineering Operations

- *Created and revised processes, reports, network diagrams, and presentations using MS Office, Visio, SharePoint, and internet tools, improving team productivity*
- *Contributed to large-scale migrations by applying Lean Six Sigma principles, focusing on data-driven decision-making and operational efficiency*
- *Streamlined data analysis by leveraging advanced Excel formulas to filter and highlight key insights*
- *Monitored network performance using PuTTY and SolarWinds, resulting in improved network uptime and reliability*

Sacramento City College Clubs and Events Board

Dec 2021 – Feb 2023

Secretary of Technology

- *Deployed surveys to gather actionable insights to improve CSAT and NPS by 30 percent*
- *Designed and managed web systems, boosting engagement and event attendance*
- *Led weekly Scrum meetings, fostering collaboration and improving team productivity*
- *Facilitated staff training sessions*

Students for Sports

Mar 2022 – Feb 2023

Nonprofit Co-Founder

- *Secured a website through Cloudflare, increasing organization sign-ups and visibility*
- *Partnered with a local basketball association to secure gyms, elevating community involvement*

EDUCATION

University of California, Los Angeles

Expected Jun 2025

BS, Statistics & Data Science

- *Statistical Models and Data Mining, Statistical Consulting, Statistical Programming with R*

SKILLS

- **Certifications:** Google Data Analytics Professional Certificate
- **Technical Skills:** C++, R, Python, C#, C, Cisco, Junos
- **Applications:** Tableau, Google Analytics, PuTTY, ServiceNow, Excel
- **Core Skills:** Data Visualization, Strategic Alignment, Statistical Interpretation, Agile Project Management